



BY-LAW ENFORCEMENT

By-laws are created to address issues and concerns of the community. The role of the By-Law Enforcement Division is to: educate, investigate and enforce by-laws within the Township.

It is always best for neighbours to respectfully resolve issues without the need for by-law enforcement. If possible, discuss the problem with your neighbour prior to submitting a complaint. Remember to focus on the issue, listen to their concerns, and look for mutually beneficial solutions.

If efforts to resolve the matter are unsuccessful, the Township's By-Law Enforcement team may be able to assist with resolving the issue.

SUBMITTING A CONCERN

- Report a Concern form on www.muskokalakes.ca
- Call - 705-765-3156
- Mail - PO Box 129, 1 Bailey Street, Port Carling, ON, P0B1J0
- Email - bylaw@muskokalakes.ca
- Fax - 705-765-6755

BURNING AND FIREWORKS

In the event of an emergency, always call 911.

To report a burning or fireworks complaint, please call 1-877-847-1577

REGULATORY BY-LAWS ENFORCED:

- **PARKING**
- **NOISE**
- **SIGNAGE**
- **PROPERTY STANDARDS**
- **ZONING**
- **BUSINESS LICENSING**
- **SITE ALTERATION**
- **TREE CONSERVATION**
- **FIREWORKS**
- **DOG CONTROL**
- **DARK SKY**
- **PUBLIC DOCKS**

Please call the Ontario Provincial Police at 1-888-310-1122 for complaints related to public nuisance, property damage, vandalism, public consumption of alcohol, traffic or criminal activities.

TOWNSHIP OF MUSKOKA LAKES
1 BAILEY STREET, PORT CARLING, ON P0B1J0
705-765-3156
bylaw@muskokalakes.ca
www.muskokalakes.ca



FREQUENTLY ASKED QUESTIONS

NOISE

There are loud boats on the lake/river early in the morning, who do I call to file a noise complaint?

Boats and vessels on the water are not regulated by the Township's noise by-law. Boats and vessels on the water are regulated under the federal jurisdiction of Transport Canada and enforced by the Ontario Provincial Police. Please call the OPP Non-Emergency Line at 1-888-310-1122.

I am planning a gathering at my cottage, what time does the noise by-law require the noise to stop?

The noise by-law requires all amplified sound, music, or loud voices to cease at 11:00 pm.

PROPERTY STANDARDS

My neighbour built a large fence, are there any by-laws regulating fences?

The Township does not regulate the height or location of fences. If there is a dispute between property owners about the location of a fence, it is a civil matter between property owners.

My neighbour has junk, old cars and garbage in their yard, what can I do?

The Township has a property standards by-law that requires the exterior of buildings to be maintained to a clean and safe condition. Orders requiring the property owner to clean up or remove items may be issued for non-compliance.

SITE ALTERATION AND TREE CONSERVATION

Someone in my neighbourhood has done landscaping/site alteration and/or cut down trees on their property within 300 feet of a navigable waterway, what can be done?

The Township has both a site alteration and tree conservation by-law that regulate lands within 300 feet of a navigable waterway and entire island properties. If you suspect a contravention has occurred on any property, the Township encourages you to reach out to the By-Law Division at bylaw@muskokalakes.ca.

ZONING

An adjacent property owner has blocked access to my cottage on a private right of way, who should I contact?

The Township does not have jurisdiction over private property right of ways or access rights. Should you have concerns, contact a legal professional for advice.